

4 Star | 4 Star Plus

Vehicle
Service Contracts

WARRANTY SOLUTIONS

Experience

you can rely on

Throughout our history, Warranty Solutions has demonstrated strength and versatility while evolving through ever-changing market conditions. Our industry-leading reputation is a direct reflection of our product offering – quality, fully insured Vehicle Service Contracts and F&I After-Market products. We continue to be a prominent force in the development of innovative products that provide flexible coverage levels at some of the most competitive price points available. Our commitment to service excellence and process efficiency is demonstrated by our team of industry experts who have an average tenure of 15 years. We have the experience on which you can rely.

We are here so you can enjoy the drive!

Peace of mind

so you can enjoy the ride

Driving your vehicle should be enjoyable, not stressful. With your new 4 Star or 4 Star Plus Vehicle Service Contract, you can take comfort knowing you have immediate access to roadside assistance, as well as car rental and trip interruption coverage. You can also transfer your contract if you sell your car.

Claims can be paid directly to the repair facility. You choose the deductible level that best suits your needs, including an option to have your deductible waived when you return to your issuing Dealer's repair facility for service. Deductibles apply to each repair visit. ⁽¹⁾

(1) Please see your contract for specific exclusions and details of benefits.

Benefits ⁽²⁾

Transferability

If you sell your vehicle within your contract terms, the remaining coverage can be transferred to the new owner, enhancing the resale value.

Roadside Assistance

You will receive 24/7 assistance with lockouts, tire changes, jump starts, fluid delivery and towing. Costs for towing assistance needed within a 50-mile radius of the repair facility are 100% covered when you call 866-434-4357.

Car Rental

At least one day of car rental (up to \$40 per day) is provided for covered repairs, or repairs covered under the manufacturer's Warranty.

Trip Interruption

If you are away from home and your vehicle has a Mechanical Breakdown that is covered under your contract, we will reimburse you up to \$150 per day for required meals and lodging (not available in West Virginia or Hawaii).

Covered Component	4 Star	4 Star Plus
Engine	–	–
Transmission, Transaxle and Transfer Case	–	–
Drive Axle	–	–
Suspension	–	–
Steering	–	–
Brakes (excludes pads and rotors)	–	–
Fuel System	–	–
Cooling	–	–
Electrical	–	–
Interior Climate and Comfort	–	–
Seals and Gaskets	–	–
Power Tech and Electronics	<input type="checkbox"/>	–
Hybrid Electric	<input type="checkbox"/>	–
Enhanced Electronics (including GPS)		–
Body Hardware		–
Commercial Use (new, non-pool vehicles only)	<input type="checkbox"/>	<input type="checkbox"/>
Accessories and Utility Package		–
EcoMind™	<input type="checkbox"/>	<input type="checkbox"/>
Snowplow for Vehicles	<input type="checkbox"/>	<input type="checkbox"/>
–Included Coverage	<input type="checkbox"/> Optional Coverage	

(2) Please see your contract for specific exclusions and details of benefits.

4 Star coverage ⁽¹⁾

Engine

- Engine Block
- Cylinder head
- Rotor housing
- Oil pan
- **Valve cover**
- Timing cover
- All internally lubricated parts contained within the engine
- **Oil pump**
- Timing chain, gears, and tensioners
- Timing belt and tensioners
- Balance belt
- **Variable valve camshaft adjuster**
- Intake and exhaust manifolds
- Harmonic balancer
- Engine mounts
- **Water pump**
- Flywheel
- Flexplate

Transmission, Transaxle and Transfer Case (Automatic and standard)

- Case housings
- **Housing covers and pans**
- All internally lubricated parts contained within the housings
- Torque converter
- **Viscous coupling**
- Vacuum modulator
- Transmission mounts

Drive Axle (includes transaxle and 4WD vehicles)

- Front and rear drive axle housings and **covers**
- All internally lubricated parts contained within drive axle housings
- Axle shafts
- **Constant velocity joints and boots**
- Driveshafts
- Universal joints
- Flex discs
- **Driveshaft center support bearing**
- Driveshaft yoke
- 4WD engagement actuators and motors
- 4WD locking hubs

Front and Rear Suspension

- Upper and lower control arms
- Shafts and bushings on upper and **lower control arms**
- Control arm thrust rods
- Control arm thrust rod bushings and links
- **Ball joints**
- Hub and wheel bearings
- Steering knuckles and spindles
- Stabilizer bar , bushings, and links
- **Coil springs**
- Leaf springs, shackles, and bushings
- Torsion bars and mounts

Steering

- Steering gear
- Rack and pinion housings, and all internally lubricated parts contained within the housings
- Power steering pump, its reservoir, pulley and mounting bracket
- **Power cylinder assembly**
- Steering column shaft, its couplings and bearings
- Tie rod ends
- **Pitman arm**
- Idler arm and other steering linkages

Brakes

- Master cylinder
- Vacuum or hydro booster
- Wheel cylinders
- **Calipers**
- Vacuum pump
- Brake pedal assembly
- Equalizer and distributing valves
- **Parking brake assembly**
- Anti-lock Brake System (ABS) electronic control unit, wheel speed sensor and exciters
- **Anti-lock Brake System (ABS)** proportioning control valves
- High-pressure hydraulic pump

Fuel

- Fuel injectors
- Fuel pump
- Fuel sender assembly
- Waste gate
- Intercooler
- Supercharger pulley
- Fuel pressure regulator
- Fuel tank
- All turbocharger or supercharger internal parts and housings

Electrical

- Starter motor
- Starter solenoid
- Alternator and its mounting bracket
- Voltage regulator
- Wiper motor
- Power seat motors and relays
- Power window motors and relays
- Electric driver and passenger door lock actuators
- Window washer fluid pumps
- All manually operated switches
- Wiring harnesses
- Oil pressure sending unit

Cooling

- Radiator
- Radiator brackets
- Thermostat
- Cooling fan motor and relay
- Fan clutch
- Fan shroud
- Fan blades
- Coolant recovery tank

Interior Climate and Comfort

- Air conditioning compressor
- Compressor, clutch, pulley and its mounting bracket
- Accumulator
- Receiver dryer
- Evaporator
- Condenser
- Idler pulleys and bearings
- Serpentine belt tensioner
- Expansion valve
- Orifice tube
- A/C pressure switches
- Blower motor and fan

Seals and Gaskets

- For all parts listed above

4 Star options ⁽¹⁾

Hybrid Electric Vehicle

- High voltage battery
- Power inverter assembly
- Drive motor assembly
- Generator assembly
- Hybrid cooling system blower motors and pumps
- Hybrid system stator and rotor
- All hybrid system control units and sensors

Power Tech and Electronics

- Manual and power window regulators
- Power antenna motor and mast
- Power trunk or tailgate actuator and motor
- Power headlight door motors and actuators
- Power sunroof motor
- Convertible top lift motor
- Power seat motor transmission and cables
- Power mirror motors
- Cruise control assembly
- Speedometer
- Odometer
- Fuel gauge
- Tachometer
- Volt and amp gauge

Power Tech and Electronics (continued)

- Temperature gauge
- Trip computer control module and display
- Factory installed electronic combination entry and anti-theft devices
- Transmission and transfer case control modules
- Ignition control modules
- Fuel injection control modules
- Fuel injection sensors
- Electronic air conditioning control head and module

EcoMind™ ⁽²⁾

- Spark plug wires
- Coil to spark plug boot and connectors
- Vapor and emission canisters
- Positive crankcase ventilation valve
- Distributor cap and rotor
- Complete exhaust system (including smog pump, catalytic converter, muffler and exhaust pipes)

Snowplow ⁽²⁾

- If vehicle is equipped with a snowplow, all covered parts are included (excludes plow)

4 Star Plus coverage ⁽¹⁾

All 4 Star coverages and 4 Star options ⁽²⁾, plus these additional features:

Additional Suspension

- MacPherson struts
- **Electronically controlled variable** suspension struts and their switches
- Air suspension bags or springs
- Compressor

Air Conditioning

- Heater core
- **Heater control valve**
- Control cables
- Ducts
- Plenum doors
- **Blower motor resistor**
- Condenser cooling fan motor
- Manual climate control head

Additional Fuel

- Carburetor
- Throttle body
- **Throttle cable and linkage**
- Accelerator pedal assembly

Body Hardware

- Bumper impact absorbers
- Hood and trunk latches and cables
- Hood and trunk hinges, springs, or **torsion bars**
- Hood and trunk hydraulic lift supports
- Door hinges
- Door handles
- **Glove box lock assembly**
- Ignition lock assembly
- Manual seat track assembly
- Door jamb switches

Accessories

- Heated seat grids
- **Horn and horn relay**
- Rear window defogger/defroster
- Memory seat and memory steering wheel motors, switches, activators, sensors, and control module

Utility Package

- Step bumpers and mounting brackets
- Spare tire carrier or swing arm, latch and lock
- **Swing away mirror (does not include mirror glass breakage)**
- Bed liner
- Tailgate handles, locks, hinges, latches and cables
- Tool storage boxes
- Interior storage racks
- Skid plates
- **Tow and cargo tie-down hooks**
- Power winch motor, its controller and wire harness
- Power winch roller
- **Brush and headlight guards**
- Trailer hitch receiver, insert and plug receptacle
- Auxiliary fuel tank and switch over valve

Enhanced Electronics

- Global Positioning System (GPS) or **other navigational/motorist assistance system**
- Heads up display (HUD) projector and display module
- **Factory-installed radio, amplifier, tape player, dash-mounted CD player and DVD player**
- Dash-mounted graphic equalizer
- **Engine control modules and sensors**
- Ignition coils
- Ignition distributor
- Idle Air Control (IAC) motor
- **Electronic suspension control module and its sensors**

(1) For detailed coverage information, please refer to the service contract

(2) Optional for both 4 Star and 4 Star Plus (not automatically included in 4 Star Plus)

Important plan information

Please see your contract for specific details

Maintenance required to keep or transfer your contract

In order to keep your contract in force or transfer your contract, the covered vehicle must be maintained according to the manufacturer's specifications. Proof of maintenance may be required. The performance of normal maintenance services is not covered under your contract.

Prior Authorization

Prior to starting repairs, you or the repair facility must contact the Administrator at 800-322-3933. Customers in Florida should call 800-247-9469. If the Mechanical Breakdown occurs outside the Administrator's operating hours, the Administrator must be contacted during the next business day. Failure to obtain authorization prior to repairs may result in non-payment.

Exclusions

Your contract may not cover or apply to certain conditions. Please refer to the General Exclusions section of your contract.

Cancellations

You can cancel your contract at any time and receive reimbursement for the unused portion.

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