Experience

you can rely on

Throughout our history, Warranty Solutions[™] has demonstrated strength and versatility while evolving through ever-changing market conditions. Our industry-leading reputation is a direct reflection of our product offering — quality, fully insured Vehicle Service Contracts and F&I After-Market products. We continue to be a prominent force in the development of innovative products that provide flexible coverage levels at some of the most competitive price points available. Our commitment to service excellence and process efficiency is demonstrated by our team of industry experts who have an average tenure of 15 years. We have the experience on which you can rely.

We are here so you can enjoy the drive!

Benefits¹

Service — With efficient customer focused processes and claims representatives averaging 15 years of industry experience, we provide best-in-class service so you can enjoy the ride.

Transferability — If you sell your vehicle within your contract terms, the remaining coverage can be transferred to the new owner, enhancing the resale value.

Roadside Assistance — You will receive 24/7 assistance with lockouts, tire changes, jump starts, fluid delivery and towing. Costs for assistance needed within a 50-mile radius of the repair facility are 100% covered.

Car Rental — At least one day of car rental (up to \$40 per day) is provided for covered repairs, or repairs covered under the manufacturer's Warranty.

Trip Interruption — If you are away from home and your vehicle has a Mechanical Breakdown that is covered under the contract, we will reimburse you up to \$150 per day for required meals and lodging (not available in West Virginia or Hawaii).

Important plan information

Please see your contract for specific details

Coverage options

If you will use your vehicle for commercial use or for plowing snow, there are two options available that ensure your purchase will have long term protection. If your vehicle will be used for service or repair, delivery, agriculture, snowplowing or light-duty contracting, the commercial use and Snowplow options allow Warranty Solutions to extend coverage.²

Maintenance required to keep or transfer your contract

In order to keep your contract in force or transfer your contract, the covered vehicle must be maintained according to the manufacturer's specifications. Proof of maintenance may be required. The performance of normal maintenance services is not covered under your contract.

Prior authorization

Prior to starting repairs, you or the repair facility must contact the Administrator at 800-322-3933. Customers in Florida should call 800-247-9469. If a Mechanical Breakdown occurs outside the Administrator's operating hours, the Administrator must be contacted during the next business day. Failure to obtain authorization prior to repairs may result in non-payment.

Exclusions

Your contract may not cover or apply to certain conditions. Please refer to the General Contract Exclusions section of your contract.

Cancellations

You can cancel your contract at any time and receive reimbursement for the unused portion.

²Please see the contract for eligible vehicles.

Issued by Wachovia Warranty Corporation and administered by Wachovia Management Corporation. In Florida, Wisconsin and Arizona, issued and administered by Wachovia Administrative Services, Inc. (Florida License #60079). Also issued by Heritage Mechanical Breakdown Corporation in Florida (Florida License #60072). All contracts insured by Heritage Indemnity Company (CA C of A #08549). P.O. Box 140057. Denver. CO 80214-0057.



Vehicle Service Contract

08CM135-03 (0109

Reduce your risk

and expand your protection

The manufacturer's Warranty alone may not give you all the coverage or benefits you need.

For instance, the initial months of the manufacturer's extended Powertrain Warranty may not cover towing, trip interruption or car rental. If something goes wrong and you have to use the manufacturer's Warranty, you're likely to need these additional benefits, too.

The 5 Star Wrap Vehicle Service Contract wraps around the manufacturer's Warranty to provide you with the extensive coverage you need. The 5 Star Wrap covers non-Powertrain parts on a manufacturer or manufacturer certified pre-owned (CPO) Powertrain Warranty.

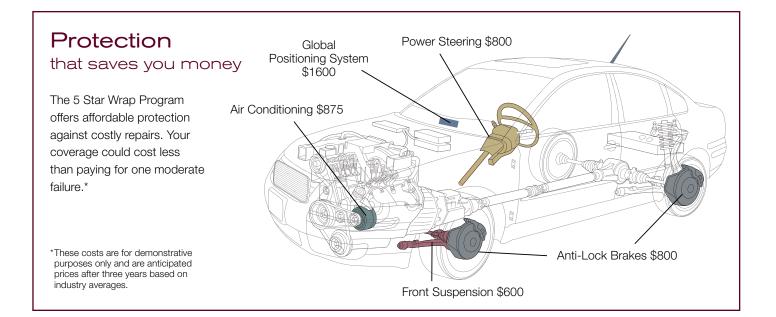
Peace of mind

so you can enjoy the drive

The 5 Star Wrap Vehicle Service Contract provides supplementary protection to your manufacturer's Warranty. This coverage provides important and valuable benefits at a cost that could be less than that of a single breakdown.

The 5 Star Wrap Contract is available on both new and manufacturer certified pre-owned vehicles.

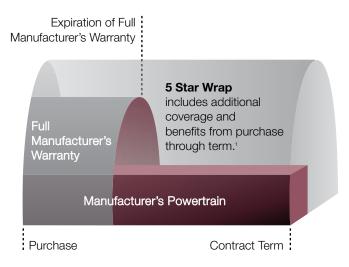
You choose the deductible level that best suits your needs, including an option to have your deductible waived when you return to your issuing Dealer's repair facility for service. Deductibles apply to each repair visit.



How does a wrap, wrap?

5 Star Wrap Benefits:

Transferability, Roadside Assistance, Car Rental, Trip Interruption, Service (See inside panel for details.)



5 Star Wrap Exclusionary Coverage:

The 5 Star Wrap contract covers ALL factory-installed mechanical and electrical operating parts.² Very little is not covered. Exclusions include but are not limited to³:

- Maintenance service and related parts
- Exhaust system (except manifold)
- Glass
- Trim and moldings
- Upholstery
- Paint
- Wiper blades
- Tires

- Wheels and rims
- Batteries
- Battery cables
- Brake pads
- Manual clutches
- Breakdowns caused by contaminants, foreign objects, improper use of fluids, or lack of required maintenance

¹ If the manufacturer's Warranty covers a mechanical breakdown, it will be used prior to the use of the 5 Star Wrap.

² The 5 Star Wrap does not cover Powertrain components.

³ Please see your contract for specific exclusions.