

## ADDITIONAL INFORMATION

EasyCare is administered for your dealer by Automobile Protection Corporation – APCO, established in 1984 and dedicated to helping you enjoy your vehicle, for as long as you own it.

- Backed by a major insurance company
- Peace of mind coverage
- No unexpected repair bills
- No-nonsense claims payment
- Transferable for increased vehicle resale value
- Coverage throughout the U.S. and Canada
- Renewable for whichever coverages vehicle is eligible for at the time of contract expiration

You can take your vehicle to any ASE Certified repair facility in the U.S. or Canada. And, EasyCare will pay those facilities directly with VISA, MasterCard or American Express, so that you do not have to pay out of your pocket.<sup>(2)</sup>



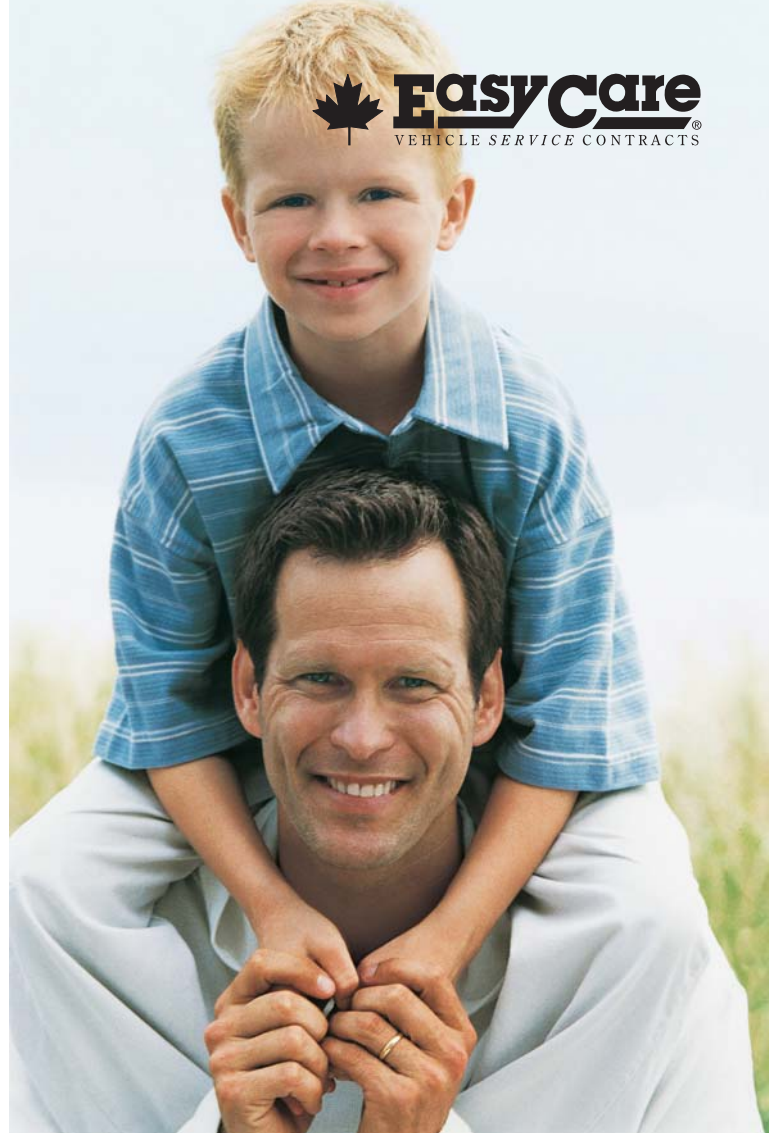
<sup>(2)</sup> You must pay your deductible, when applicable.

\* Term availability is based on the age of the vehicle and the kilometers on the odometer at the time of sale. This brochure is a summary of some of the benefits available with EasyCare Vehicle Service Contracts. Some benefits may not be available in some provinces. See your actual contract for details of coverage, as well as terms and conditions.



Administered by  
**AUTOMOBILE PROTECTION CORPORATION – APCO**  
*Setting the standard of excellence since 1984.*

P.O. Box 2230, STN P, Toronto, ON M5S 3K8  
**888/327-9400**



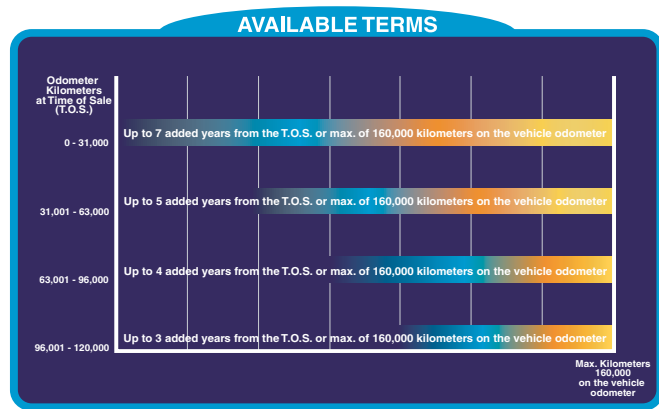
## EXTENDED PROTECTION

*for Your Vehicle*

## PRIMARYCare | POWERCare

C O V E R A G E P L A N S

EasyCare® **POWERCare** and **PRIMARYCare** coverage plans provide peace of mind in economical packages. **POWERCare** coverage provides mechanical breakdown protection for the basic powertrain components of your vehicle. **PRIMARYCare** adds coverage for a variety of additional, more sophisticated components. Both plans include rental car, towing and emergency roadside assistance benefits.\*



Coverage starts at the Time of Sale (contract purchase date) and extends your protection for up to 7 years from that date. *Kilometers expires when the odometer kilometers on the vehicle reaches the kilometer selected.\**

EasyCare has a wide variety of terms available, based on your vehicle's age and kilometers. Pick a term that's right for you, based on your driving habits.

## ADDITIONAL BENEFITS

EasyCare contracts also include the following benefits.



### RENTAL CAR REIMBURSEMENT

Providing transportation when your vehicle is in for a covered repair.\*



### TOWING REIMBURSEMENT

Reimbursement for towing if needed for a covered repair.\*



### EMERGENCY ROADSIDE ASSISTANCE

24 hour Emergency Roadside Assistance.  
• Flat Tire Change • Lock out • Jump Start  
• Gas Delivery\*

\* Conditions apply, see back panel.

(1) Covered only if damaged by the failure of an internal, lubricated part.

## POWERCare

POWERCare coverage provides coverage on the items listed below.

### ENGINE

All internal, lubricated parts. Cylinder Block; Cylinder Head(s); Harmonic Balancer; Timing Chain, Timing Belt, Balance Shaft Belt; Gears, Pulleys, Guides and Tensioners; Oil Pump; Intake and Exhaust Manifold; Diesel Engine Vacuum Pump; Engine Mounts; Cylinder Barrels<sup>(1)</sup>, Timing Chain Cover<sup>(1)</sup>, Valve Covers<sup>(1)</sup>, Oil Pan<sup>(1)</sup> and Rotor Housing<sup>(1)</sup>.

### MANUAL TRANSMISSION /TRANSFER CASE

All internal, lubricated parts. Flywheel; Transmission Mounts; Clutch Master and Slave Cylinder; Transmission Case<sup>(1)</sup>, Oil Pan<sup>(1)</sup> and Transfer Case<sup>(1)</sup>.

### AUTOMATIC TRANSMISSION /TRANSFER CASE

All internal, lubricated parts. Flex Plate; Vacuum Modulator; Transmission Mounts. Torque Converter if internally damaged; Transmission Case<sup>(1)</sup>, Oil Pan<sup>(1)</sup> and Transfer Case<sup>(1)</sup>.

### DRIVE AXLE (FRONT/REAR)

All internal, lubricated parts. Drive Shafts; Axle Bearings; Drive Axles, Stub Axles, Tripod Joints; Universal Joints; Constant Velocity Joints and Boots; Locking Hub Assembly; Drive Axle Housing<sup>(1)</sup>.

### SEALS AND GASKETS

Seals and Gaskets on all covered parts.

### TAXES AND FLUIDS

Provincial and GST, where applicable, and fluids as required as part of a covered repair.

## PRIMARYCare

PRIMARYCare coverage includes the items listed above in addition to these items.

### AIR CONDITIONING

Condenser; Evaporator; Compressor; Accumulator; Receiver Dehydrator; Clutch, Pulley and Field Coil; Idler Pulley and Bearing; Expansion Valve; P.O.A. Valve; Orifice Tube.

### HEATING

Heater Blower Motor; Heater Control Switch; Heating Cables; Heater Core. Fluids required as part of a covered repair.

### BRAKING SYSTEM

ABS Control Unit, Wheel Sensors, Pump and Motor, Accumulator, Actuator Assembly; Master Cylinder; Vacuum/Hydraulic Assist Booster; Wheel Cylinders; Disc Brake Caliper, Pistons and Seals; Proportioning Valve; Metal Hydraulic Lines and Fittings.

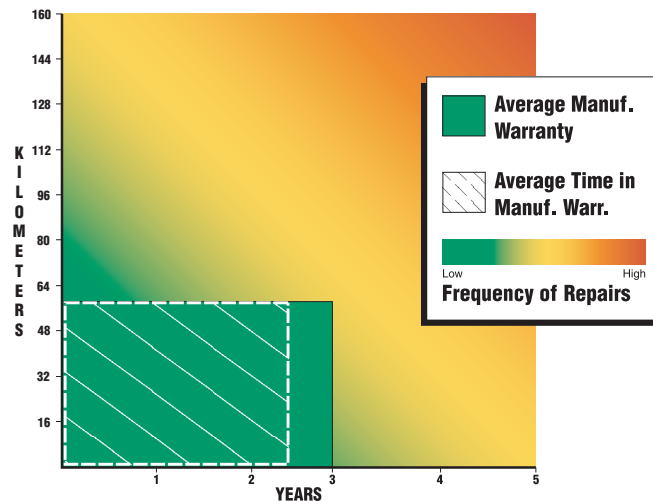
### FUEL SYSTEM

Fuel Pump(s); Fuel Injectors; Fuel Injection Pump; Fuel Distributor; Fuel Tank; Metal Fuel Lines.

### COOLING SYSTEM

Water Pump; Radiator; Fan, Viscous Drive, Clutch and Motor; Condenser Fan; Cooling Fan Thermal Switch; Thermostat.

The **AVERAGE** person keeps their vehicle **4 - 5 YEARS**.



- ▶ The average manufacturer's warranty is 3 years or 57,000 kilometers.
- ▶ The average person drives 24,000 kilometers per year, so most people are out of factory warranty after 2.4 years, if not sooner.
- ▶ The frequency of repairs increases as kilometers and years increase.

#### AVERAGE REPAIR COSTS

Part	Cost of Repair
Engine	\$5,141.00
Transmission	\$3,676.00
Cylinder Head	\$1,776.49
Air Conditioner Compressor	\$766.45
Electronic Control Module	\$750.77
Fuel Injectors	\$674.12
Radiator	\$511.69
Timing Chain	\$491.25
Water Pump	\$331.33

Repair costs were calculated using the average cost of repairs for 12 different vehicles, based on "Alldata Parts and Labor Guide" and a national average of \$80 per hour for labor. The vehicles used in the calculation are as follows: Ford Taurus; Chevrolet Cavalier; Plymouth Neon; Ford Explorer; Dodge Caravan; GMC Jimmy; Toyota Camry; Honda Accord; Nissan Maxima; Mitsubishi Galant; Volvo 850; Volkswagen Golf. Vehicles are model year 2002 except for Asian and European models which are 2001. All vehicles and manufacturer's are registered trademarks of their respective corporations. Alldata Parts and Labor Guide is a registered trademark of Alldata Corporation.

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You can take your vehicle to any ASE Certified repair facility in the U.S. or Canada. And, EasyCare will pay those facilities directly with VISA, MasterCard or American Express, so that you do not have to pay out of your pocket.<sup>(2)</sup>



<sup>(2)</sup> You must pay your deductible, when applicable.

\* Term availability is based on the age of the vehicle and the kilometers on the odometer at the time of sale. This brochure is a summary of some of the benefits available with EasyCare Vehicle Service Contracts. **Some benefits may not be available in some provinces. See your actual contract for details of coverage, as well as terms and conditions.**



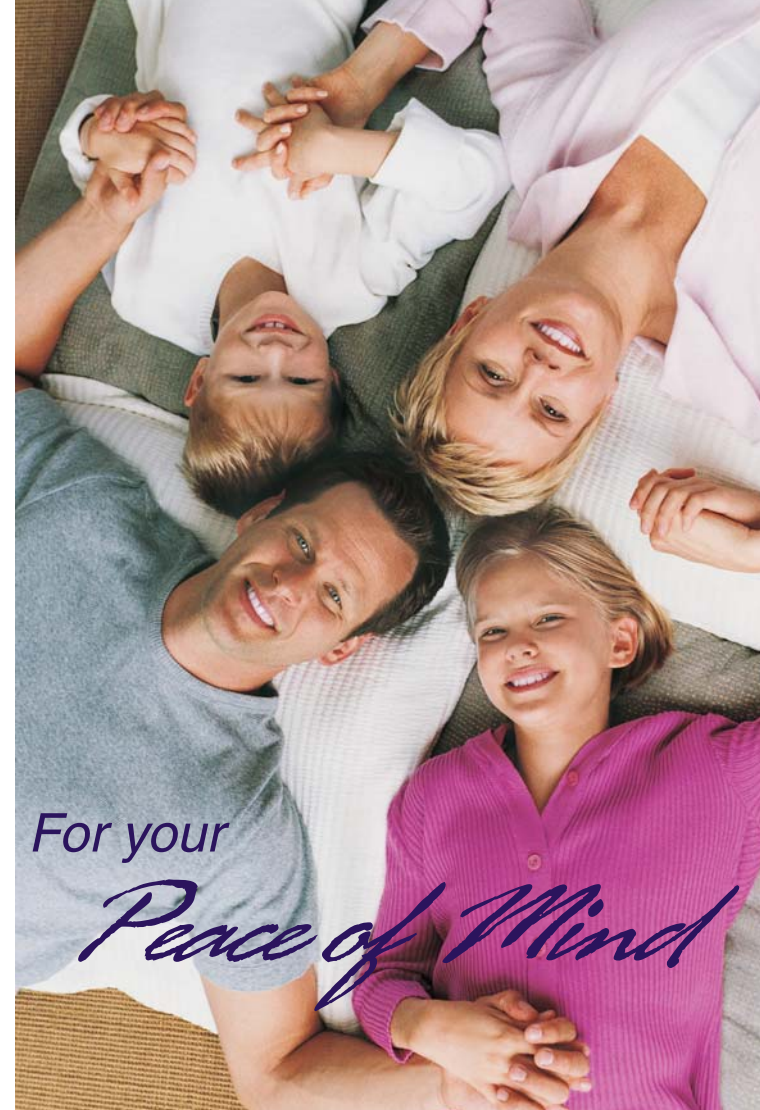
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#### AN **EXCEPTIONAL** VEHICLE SERVICE CONTRACT

EasyCare® Vehicle Service Contracts are designed to give you peace of mind that lets you truly enjoy your vehicle.



We know that purchasing a vehicle is one of the most important decisions you will make. These days you are likely to own your vehicle longer than ever. In fact, the average person will keep a vehicle for 4 - 5 years. The average

factory warranty covers your vehicle for 3 years or 57,000 kilometers, and if you are buying a used vehicle it may not have any warranty left. Plus, repairs on today's sophisticated vehicles can be very costly.

And, naturally, the likelihood of needing a repair increases as the vehicle ages.

That's why we developed the EasyCare Vehicle Service Contract, **THE MOST COMPREHENSIVE SERVICE CONTRACT PROGRAM AVAILABLE!**

**YOU SELECT THE PLAN YOU WANT.**

You can choose from several different plans, with terms of up to **7 YEARS\*/160,000 KILOMETERS** and various deductible options.

This brochure highlights **TOTALCare®** and **STATEDCare** coverage plans.

**TOTALCare | STATEDCare**  
COVERAGE PLANS



# TOTALCare®

For **MAXIMUM** coverage and

*Peace of Mind.*

No other service contract offers you the same type of protection and security as **TOTALCare** coverage.

## JUST HOW MANY COMPONENTS ARE COVERED BY TOTALCare?\*

All of the items listed under **STATEDCare** coverage and many, many more. So many we can't possibly list them all, but, here is a sample of just SOME of the additional items covered under **TOTALCare**...

- Electronic Controller
- Electronic Level Control Programmer
- Compressor Pressure Switch
- Clutch Cycling Switch
- Electronic Temperature Control Sensors
- Evaporator and Heater Core Case
- Fluid Level Sensor
- Vacuum and Fluid Reservoirs
- Air Bag, Sensors and Switches
- Air Bag(s)
- Rear Defroster
- Trip Computer
- All Wiring Harnesses
- Factory Installed Anti-Theft Device
- Oil Pressure Gauge/Light
- Locking Cylinders
- Hood and Trunk Latches
- Electronic Power Steering
- PLUS, Hundreds more...



## WHAT IS NOT COVERED\*

- Normal Maintenance items and parts described in Your Vehicle's Maintenance manual.
- Squeaks, rattles, water leaks or wind noise
- Non-factory installed radios and speakers
- Exterior metal
- Upholstery
- Trim
- Convertible tops, glass, plastic or assembly

# STATEDCare

**STATEDCare** coverage provides mechanical breakdown coverage on the items listed below.

### ENGINE

All internal, lubricated parts. Cylinder Block; Cylinder Head(s); Harmonic Balancer; Timing Chain, Timing Belt, Balance Shaft Belt, Gears, Pulleys, Guides and Tensioners; Oil Pump; Intake and Exhaust Manifold; Diesel Engine Vacuum Pump; Engine Mounts. The following parts are covered only if damaged by the failure of an internal, lubricated part: Cylinder Barrels, Timing Chain Cover, Valve Covers, Oil Pan and Rotor Housing.

### MANUAL TRANSMISSION /TRANSFER CASE

All internal, lubricated parts. Flywheel; Transmission Mounts; Clutch Master and Slave Cylinder. The following parts are covered only if damaged by the failure of an internal, lubricated part: Transmission Case, Oil Pan and Transfer Case.

### AUTOMATIC TRANSMISSION /TRANSFER CASE

All internal, lubricated parts. Flex Plate; Vacuum Modulator; Transmission Mounts. Torque Converter if internally damaged. The following parts are covered only if damaged by the failure of an internal, lubricated part: Transmission Case, Oil Pan and Transfer Case.

### DRIVE AXLE (FRONT/REAR)

All internal, lubricated parts. Drive Shafts; Axle Bearings; Drive Axles, Stub Axles, Tripod Joints; Universal Joints; Constant Velocity Joints and Boots; Locking Hub Assembly. Drive Axle Housing if damaged due to the failure of an internal, lubricated part.

### SEALS AND GASKETS

Seals and Gaskets on all covered parts.

### TAXES AND FLUIDS

Provincial and GST, where applicable, and fluids as required as part of a covered repair.

### AIR CONDITIONING

Condenser; Evaporator; Compressor; Accumulator; Receiver Dehydrator; Clutch, Pulley and Field Coil; Idler Pulley and Bearing; Expansion Valve; P.O.A. Valve; Orifice Tube.

### HEATING

Heater Blower Motor; Heater Control Switch; Heating Cables; Heater Core. Fluids required as part of a covered repair.

### BRAKING SYSTEM

ABS Control Unit, Wheel Sensors, Pump and Motor, Accumulator, Actuator Assembly; Master Cylinder; Vacuum/Hydraulic Assist Booster; Wheel Cylinders; Disc Brake Caliper, Pistons and Seals; Proportioning Valve; Metal Hydraulic Lines and Fittings.

### FUEL SYSTEM

Fuel Pump(s); Fuel Injectors; Fuel Injection Pump; Fuel Distributor; Fuel Tank; Metal Fuel Lines.

### COOLING SYSTEM

Water Pump; Radiator; Fan, Viscous Drive, Clutch and Motor; Condenser Fan; Thermal Switch; Thermostat.

### SUSPENSION (FRONT/REAR)

Upper and Lower Control Arms, Control Arm Shaft and Bushings; Upper and Lower Ball Joints; King Pins and Bushings; Torsion Bars; Strut Bar and Bushings; Stabilizer Bar; Links and Bushings; Wheel Bearings; Knuckle; Spindle and Support. MacPherson Strut Housing not including Shock Absorber or Insert.

### STEERING

All lubricated parts contained within the Steering Gear Box. Rack Assembly, Control Valve; Power Steering Pump; Power Cylinder Assembly; Pitman Arm; Idler Arm; Tie Rod Ends; Drag Link; Steering Column Shaft and Coupling.

### ELECTRICAL SYSTEM

Generator or Alternator; Voltage Regulator; Distributor; Ignition Module; Coil; Engine Wiring Harness; Manually-Operated Switches; Wiper Motor(s); Starter Drive and Solenoid; Starter Motor; Ring Gear; Anti-Detonation Sensors; Factory Installed AM / FM Radio, Cassette Player, C.D. Player and Speakers.

### HIGH-TECH/CONVENIENCE GROUP

Four-Wheel Steering Center Shaft and Couplings, Power Steering Unit, Control Unit, Control Valve, Speed Sensors and Oil Pump; Turbocharger, Intercooler, Wastegate, Wastegate Actuator/Controller; Supercharger/Lysholm Compressor, Pulley and Clutch; Computerized Timing and Mixture Control Unit and Sensors; Power Door Lock Switches and Actuators; Cruise Control Module, Servo, Engagement Switch; Power Window Motor and Regulators; Power Seat Motor; Power Antenna; Power Sun/Moon Roof Motor; Ignition Switches.

## ADDITIONAL BENEFITS\*

Both the EasyCare **TOTALCare** and **STATEDCare** coverage plans include the following benefits.

### RENTAL CAR REIMBURSEMENT

Providing transportation when your vehicle is in for a covered repair.



### TOWING REIMBURSEMENT

Reimbursement for towing if needed for a covered repair.



### TRIP INTERRUPTION<sup>(1)</sup>

Food and lodging reimbursement of up to \$300 per occurrence.



### TIRE AND WHEEL ROAD HAZARD PROTECTION<sup>(1)</sup>

Replacement of the original tires and repair or replacement of wheels, if damaged due to a road hazard.



### EMERGENCY ROADSIDE ASSISTANCE

**PLUS**, your plan includes **Emergency Roadside Assistance** benefits. Simply call a toll free, **24 Hour** Emergency Assistance phone number for the following services, up to \$65, per occurrence:



- Towing (up to \$100 per occurrence)
- Flat Tire Change (up to \$65 per occurrence)
- Gas and Fluids Delivery (up to \$65 per occurrence)
- Lock Out (up to \$65 per occurrence)
- Battery Jump Start (up to \$65 per occurrence)

### TRANSFERABLE

You can transfer the coverage to another private owner of the vehicle.



### RENEWABLE

You can purchase another contract for the vehicle before current contract expires.



<sup>(1)</sup> Benefits may vary to conform with the laws of your province.

\* Conditions apply, see back panel.