

# vehicle service contract



## **MECHANICAL PROTECTION FOR NEW & PRE-OWNED VEHICLES**

Congratulations on the purchase of your vehicle! You've just made one of the largest purchases in your life and you now have the opportunity to protect it. First Automotives Vehicle Service Contracts provide continued mechanical breakdown protection for the long road of ownership ahead.

Everyone has experienced or witnessed an unexpected vehicle breakdown. These are always inconvenient and often expensive. But with a Vehicle Service Contract from First Automotive, you can be protected from the unexpected costs associated with vehicle repairs.

A Vehicle Service Contract from First Automotive is a prudent choice to protect you from the increasingly high cost of automotive mechanical breakdowns.

## **VEHICLE SERVICE CONTRACTS INCLUDE:**

**VEHICLE PROTECTION** | Your First Automotive Vehicle Service Contract pays for parts and labor associated with covered repairs during the term of your contract.

**NATIONAL ACCEPTANCE** | First Automotive Vehicle Service Contracts are accepted by repair facilities nationwide.

**RENTAL REIMBURSEMENT** | If you are in need of a rental vehicle due to a covered mechanical breakdown, First Automotive will allow rental coverage with no deductible.

**TOWING COVERAGE** | Your First Automotive Service Contract provides for towing reimbursement when in conjunction with the repair of a covered item.

**INCREASED RESALE VALUE** | If you sell your vehicle, the remaining First Automotive coverage can be transferred to the new owner, potentially increasing your resale price.

# coverage levels & options

## WHAT IS COVERED

For convenience, Covered Parts are listed next to the vehicle systems to which they relate. The vehicle systems themselves are not covered. Only those items listed next to these systems are covered, subject to the terms and conditions of your Service Contract and in accordance with the coverage selected.

## POWERTRAIN COVERAGE

Includes the following items only:

**ENGINE** | Oil Pump, Distributor Shaft and Housing, Harmonic Balancer, Valve Covers, Timing Cover, Water Pump, Fuel Pump, Intake Manifold, and all the internally Lubricated Parts within the engine. Engine Block and Heads are covered if damaged by the failure of an internally Lubricated Part.

**TURBOCHARGER/SUPERCHARGER\*** | All internally Lubricated Parts within the Turbocharger/Supercharger. The Housing is covered if damaged by the failure of an internally Lubricated Part.

**TRANSMISSION (AUTOMATIC OR STANDARD)** | Torque Converter, Vacuum Modulator, and all of the internally Lubricated Parts within the Transmission. Covers, Pans and Cases are covered if damaged by the failure of an internally Lubricated Part.

**FRONT\* AND REAR DIFFERENTIAL ASSEMBLIES** | Axle Shafts, Constant Velocity Joints, and all of the internally Lubricated Parts within the Differential. The Differential Case is covered if damaged by the failure of an internally Lubricated Part.

**TRANSFER CASE\*** | All internally Lubricated Parts within the Transfer Case. The Transfer Case Housing is covered if damaged by the failure of an internally Lubricated Part.

**SEALS AND GASKETS** | Coverage applies only to the components listed above and when the applicable surcharge has been paid. Seal and Gasket coverage is limited to vehicles with less than 125,000 miles at the time of sale.

\*Surcharge applies

## STANDARD COVERAGE

Includes Powertrain Coverage, plus the following items only:

**STEERING** | Manual and Power Steering Gear Assembly, Control Valve and Rack Assembly, Power Steering Pump, Steering Column Main and Intermediate Shafts, Cooler, Pitman Arm, Idler Arm, Tie Rod Ends, Couplings, and Drag Link.

**FRONT AND REAR SUSPENSION** | Upper and Lower Control Arms, Control Arm Shafts and Bushings, Upper and Lower Ball Joints, Stabilizer Shaft Linkage and Bushings, Spindles, and Spindle Supports.

**BRAKES** | Master Cylinder, Power Assist Booster and Valve, Wheel Cylinders, Calipers, Combination Valve, Steel Lines and Fittings, Self Adjusters, and Parking Brake Linkage and Cables. **NOTE:** this level of coverage does not include the ABS System.

**ELECTRICAL** | Alternator, Voltage Regulator, Starter Motor, Starter Drive, Starter Solenoid, Front Wiper Motor (including Internal Circuit Board), Relay and Delay Switches, Manually Operated Switches, and Wiring Harnesses.

**FACTORY AIR CONDITIONING AND HEATING** | Compressor, Clutch, Clutch Coil and Pulley, Orifice Tube, Condenser, and Evaporator.

**SEALS AND GASKETS** | Coverage applies only to the components listed above. Seals and Gaskets coverage is limited to vehicles with less than 125,000 miles at the time of sale.

## HIGH TECH COVERAGE

Includes Powertrain & Standard Coverage, plus the following items only:

**FRONT AND REAR SUSPENSION** | MacPherson Struts, Shackle Bushings and Eye Bushings, Leaf and Coil Springs, Leaf and Coil Spring Bushings, Torsion Bars, Wheel Bearings, Automatic Leveling Unit Compressor, Level Sensor, and Limiter Valve.

**ELECTRICAL** | Rear Wiper Motor, Heater Blower Motor, factory installed Sunroof Motor, Convertible Top Motor, Power Antenna (Motor Only), Remote Keyless Entry Module, Cruise Control Servo, Cruise Control Module and Transducer, Compass, Thermometer, Electronic Control Module, Oxygen Sensor, Ignition Module, Igniter, Electronic Instrument Cluster and Circuit Board, Power Window Motors/Regulators, Power Door Locks, Power Seat Motors, and Speedometer Head.

**ANTI-LOCK BRAKES (ABS)** | Electronic Control Unit, Anti-lock Computer Module, Wheel Speed Sensors/Exciters, Proportioning Valves, High Pressure Hydraulic Pump, Electro-Hydraulic Proportioning Control Valves, and Accumulator.

**FACTORY AIR CONDITIONING AND HEATING** | Expansion Valve, POA Valve, Drier, Accumulator, Hi-low Pressure Cut Off Switch, Ducts and Outlet Hoses, and Automatic Temperature Control Programmer.

**COOLING** | Radiator, Fan Clutch, Fan Blade, Cooling Fan Motors, and Heater Core.

**FUEL DELIVERY** | Fuel Injector Metering Pump, Fuel Injectors, Fuel Distributor, Diesel Injection Pump, Fuel Tank, Metal Fuel Lines, Fuel Sending Unit.

**INTERIOR/EXTERIOR** | Glove Box Door and Hinge, Seat Tracks, Interior and Exterior Door Handles, Door Hinges, Map/Courtesy Light Assembly, and Hood/Trunk Gas Struts.

**SEALS AND GASKETS** | Coverage applies only to the components listed above. Seals and Gaskets coverage is limited to vehicles with less than 125,000 miles at the time of sale.

## COMPREHENSIVE COVERAGE

If you selected Comprehensive Coverage, your Service Contract will cover necessary repairs to ALL of your vehicle's mechanical and electrical parts, except those items listed under "WHAT IS NOT COVERED."

## WRAP COVERAGE

If you selected Wrap Coverage, your Service Contract will cover necessary repairs to ALL of your vehicle's mechanical and electrical parts, except those items listed under "WHAT IS NOT COVERED." Additionally, your Contract specifically excludes all components listed for coverage by the manufacturer's powertrain warranty. Wrap policies are non-transferable unless the factory powertrain coverage is transferred in conjunction with your Service Contract.

## CERTIFIED WRAP COVERAGE

If you selected Certified Wrap Coverage, your Service Contract will cover necessary repairs to ALL of your vehicle's mechanical and electrical parts, except those items listed under "WHAT IS NOT COVERED." Additionally, your Contract specifically excludes all components covered within the factory certified warranty. Examples of certified warranty components include Engine, Transmission, Transfer Case, Front and Rear Differential Assemblies and their related Components. Certified Wrap policies are non-transferable unless the factory certified warranty is transferred in conjunction with your Service Contract.

## DIESEL WRAP COVERAGE

If you selected Diesel Wrap Coverage, your Service Contract will cover necessary repairs to ALL of your vehicle's mechanical and electrical parts, except those items listed under "WHAT IS NOT COVERED." Additionally, your Contract specifically excludes all components covered within the factory diesel warranty. Diesel Wrap policies are non-transferable unless the factory diesel warranty is transferred in conjunction with this Service Contract.

## additional benefits

### RENTAL CAR

In the event of a mechanical breakdown caused by a covered part, you will be reimbursed up to \$30 per day for a rental car, up to a limit of five days or \$150.

### EMERGENCY ROADSIDE ASSISTANCE

Your First Automotive Service Contract provides towing/flat-bed service, battery jump start, and emergency fuel or fluid deliver, up to \$80 per occurrence.\*

Note: Availability varies, please see your dealer for details.

### TRIP INTERRUPTION

You can be reimbursed up to \$225 for motel and meal expenses that result from a covered breakdown more than 100 miles from your home.\*

\*Some restrictions may apply. Please see your Service Contract for specific details. Service available except in states where prohibited by law. This is NOT a Service Contract.